



We are moving our Vile Parle East branch a short distance away to a new address in Andheri East.

We wanted to let you know that we are moving our Vile Parle East branch to a nearby location in Andheri East with effect from 15 April 2019. We're sorry for the inconvenience that this may cause and are making every effort to make this transition as easy as possible.

Our new branch address and timings:

Unit No. 3 and 4, East Wing,
Satellite Gazebo,
Guru Har Govindji Marg,
Andheri – Ghatkopar Link Road,
Andheri (East), Mumbai – 400 093.
(Valet Parking available)

The branch will be open from **Monday – Saturday: 10:00 a.m. to 4:00 p.m.** except on second and fourth Saturdays, Sundays and public holidays. This branch is conveniently located at a short distance from our current Vile Parle East branch and is easily accessible by road (few metres from the Western Express highway) and Mumbai Metro (Chakala station).

What you need to know about your account(s)

- You can continue to operate your accounts as usual and there will be no change in your account numbers, branch IFSC code and MICR code
- You can use your existing chequebooks, debit and credit cards as usual
- You continue to have the option of operating your account from any of our branches in India
- You can also avail various banking services either through any of our branches or through our digital channels such as Personal Internet Banking, Mobile Banking and SimplyPay UPI App. You may also visit your nearest HSBC ATM

We are also moving the locker cabinets to new branch address. If you hold a locker at Vile Parle East branch you will need to visit this branch to access your lockers from 15 April 2019.

What you need to know about your locker(s)

- We will be moving the existing locker cabinets along with the contents of the lockers to the branch in Andheri East. Though we will take adequate precautions and care while moving, we will not accept any liability or responsibility for the damage, if any, sustained to items deposited therein
- If you wish to remove any fragile items stored in the locker prior to the moving, we request you to visit our branch during office hours on or before Monday, 8 April 2019
- Please note that the lockers may not be accessible to customers between 9 April 2019 and 14 April 2019 as we will be moving between these dates

In case of any further queries:

Contact your HSBC Relationship Manager

Visit the HSBC Vile Parle branch

Call HSBC PhoneBanking

Thank you for choosing to bank with us.

Visit your nearest HSBC branch

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