



Bank safely online

Get online with renewed confidence. Know how to safeguard yourself from Internet fraud.

While conducting your banking and trade transactions online, make sure that you have complete control over your account and money. Online frauds and scams are a growing menace but you can safeguard yourself by following simple tips.

- Do not disclose your Internet Banking user ID and password to anyone
- Try to log in through your own device and not from multiple devices
- Conduct transactions through the appropriate options that offer due security (e.g. Usage of dual authorisation, usage of the security device, restriction of transaction limits, etc.)
- Exercise caution when responding to special offers online or dealing with companies overseas, especially when the correspondence is through unsolicited e-mail
- If you are using your card online, please do so at secure and known websites
- Register for credit card online secure transaction code through Verified by Visa (VbV) or MasterCard® SecureCode™
- Maintain a note of your card number and the customer helpline details in case of any problem that you need to notify the Bank urgently
- Update your Bank with your correct contact details, so HSBC can contact you to check for any suspicious transactions

For more information on online security and good banking practices from HSBC,

Visit www.hsbc.co.in

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Never respond to unsolicited offers of money received through e-mails/phone/other media*

- No one really gives you money for free*
- Be careful while investing in seemingly attractive schemes offering high returns*
- Do not invest in unregulated companies/entities*
- Do not rely on hearsay – Check for yourself*
- High return means higher risk including potential loss of entire money – Check your risk-appetite!*
- Take care of your money – It is hard to earn but easy to lose*
- When in doubt, check with a trusted financial adviser*

*For any clarification, visit www.rbi.org.in or www.sebi.gov.in or www.irda.gov.in