



HSBC Premier MasterCard® Credit Card Upgrade Form

To,
The Manager,
The Hongkong and Shanghai Banking Corporation Limited, India

Date: _____

I/We hereby authorise The Hongkong and Shanghai Banking Corporation Limited, India (HSBC India/Bank) to convert my/our existing HSBC Credit Card(s), the credit card number(s) for which are listed below to HSBC Premier MasterCard® Credit Card (hereinafter referred as 'Credit Card').

I understand that issuance of the Credit Card is at the sole discretion of the Bank. I further understand that HSBC Premier MasterCard® Credit Card is a feature benefit associated with HSBC Premier proposition and is subject to maintenance of an HSBC Premier relationship with HSBC India.

I further confirm having read and understood the products and services, eligibility criteria, user guides, terms and conditions, account rules and tariff of charges pertaining to HSBC Premier proposition and HSBC Premier MasterCard® Credit Card as updated on the HSBC website and agree to be bound by the terms and conditions and amendments governing the same or changes thereof and any further amendments made by HSBC India from time to time.

I/We agree that HSBC India shall have the right to modify the account rules and the terms and conditions at its sole discretion, which shall be put up on HSBC India's website www.hsbc.co.in from time to time. I/We understand that such modifications when executed will be made with prospective effect providing a notice of one month. I undertake to verify HSBC India's website for modifications to the account rules from time to time.

I confirm having read and understood the terms and conditions (mentioned herein) towards upgrading my existing HSBC Credit Card(s) to HSBC Premier MasterCard® Credit Card(s). I confirm that the usage of the Credit Card will be in accordance with the relevant Exchange Control Regulations issued and amended by Reserve Bank of India (RBI) from time to time with adherence to the provisions under the Foreign Exchange Management Act (FEMA), 1999.

Applicant Name:

Primary Cardholder

Customer ID: _____ Date: _____ Place: _____

Existing HSBC Credit Card number(s)

Card #1: _____

Card #2: _____

Card #3: _____

Yours sincerely,

(Signature)

Name:

Customer ID: _____ Date: _____ Place: _____

HSBC Group means HSBC Holdings plc., its subsidiaries, associated and affiliated companies.

Visit your local branch

Visit www.hsbc.co.in

Should you require any other information, please call HSBC Premier PhoneBanking in India at:

Toll Free numbers 1800 103 4722 or 1800 266 3456

HSBC Premier PhoneBanking numbers for NR customers:

Calls to India from overseas: +91-22-6666 8815, **Bahrain:** 8000 4619 (Toll Free), **Canada:** 011 800 177 36666 (Toll Free), **Hong Kong:** 001 800 177 36666 (Toll Free), **India:** 1800 103 4722 or 1800 266 3456 (Toll Free), **Indonesia:** 001 8030176404 (Toll Free), **Kuwait:** 965 22230782 (Local Rates), **Malaysia:** 00 800 177 36666 (Toll Free), **New Zealand:** 00 800 177 36666 (Toll Free), **Oman:** 968 24762789 (Local Rates), **Qatar:** 974 4366852 (Local Rates), **Saudi Arabia:** 8008 140089 (Toll Free), **Singapore:** 001 800 177 36666 (Toll Free), **Thailand:** 001 800 177 36666 (Toll Free), **UK:** 00 800 177 36666 (Toll Free), **United Arab Emirates:** 8000 177023 (Toll Free), **United States of America:** 1 800 952 7145 (Toll Free)

The Hongkong and Shanghai Banking Corporation Limited

India Area Management Office, 52/60 Mahatma Gandhi Road, P. O. Box 128, Mumbai - 400 001, India. Visit: www.hsbc.co.in

Issued by The Hongkong and Shanghai Banking Corporation Limited, India. Incorporated in Hong Kong SAR with limited liability.

Important Terms and Conditions towards upgrading to HSBC Premier MasterCard® Credit Card.

- The upgrade/transfer (Option) is available for existing credit Cardholders of The Hongkong and Shanghai Banking Corporation Limited India (HSBC) only (hereinafter referred to as 'Cardholder'). Any participation in availing the Option is voluntary
- The Option is to upgrade the existing HSBC Credit Card to another upgraded category of HSBC Credit Card
- Upon upgrade of the existing primary HSBC Credit Card, any linked additional credit card(s) will be automatically upgraded to similar category as the primary credit card
- The upgraded credit card will be issued within 10 days of your accepting the upgrade/transfer Option. The existing HSBC Credit Card will be closed within 20 days from date of issuance of the upgraded credit card
- Upon successful upgradation of the HSBC Credit Card, the outstanding balances on the existing card, will be transferred to the upgraded credit card account. The Reward points accrued on the existing card will also be transferred to the 'upgraded' HSBC Credit Card within 20 days of receipt of your new upgraded credit card, however they might not reflect in the first statement of the upgraded credit card
- Please ensure that the usage of your credit card is in accordance with the relevant Exchange Control Regulations issued and amended by the Reserve Bank of India from time to time and adheres with the provisions under the Foreign Exchange Management Act (FEMA), 1999.
- Standing instruction, if any, on your existing HSBC Credit Card towards payment of your current credit card bills by debiting an HSBC bank account will be transferred to the upgraded credit card
- Bill payments that may have been set up on the existing HSBC Credit Card, towards payment to third party utility providers like Vodafone, Airtel, MTNL, etc. along with any ECS facility availed towards payment of the HSBC Credit Card will stand revoked. Kindly re-arrange to set up these instructions with the said providers upon completion of this upgradation process and issuance of upgraded credit card
- Any existing EMI/Balance Transfer/Loan on Phone, etc. on the existing HSBC Credit Card account shall be transferred to the upgraded credit card with the same plan details (i.e. interest rate and tenure)
 - Other terms and conditions governing the existing HSBC Credit Card shall be applicable to the upgraded credit card. Cardholder can refer to the detailed terms and conditions on the HSBC website www.hsbc.co.in
 - The upgrade of the existing HSBC Credit Card and the proposed credit limit will be at the sole discretion of HSBC. The interest rate applicable on the upgraded credit card will be as per the current ROI update on our HSBC website/tariff card
 - Please note issuance of credit card is at the sole discretion of HSBC. Cardholder will be intimated by HSBC in case the upgradation/credit limit increase is not actioned due to any unforeseen circumstances vide a return SMS on Cardholder's registered mobile number. In case the SMS is undelivered, HSBC will send such intimation vide registered e-mail ID or correspondence address
 - Credit limit increase, if applicable on the credit card, will be executed post Cardholder's acceptance of the said terms and conditions as provided herein. The credit limit increase of the HSBC Credit Card will reflect on the credit card statement in the subsequent month post upgradation
 - This Option is subject to force majeure events
 - Tax liability, if any, will be borne by the Cardholder
 - Any dispute arising out of or in connection with this Option or as a result of this Option shall be subject to the exclusive jurisdiction of the courts in Mumbai only. The existence of any dispute shall not by itself constitute a claim against HSBC
 - The usage of the credit card is governed by the applicable terms and conditions. Please visit www.hsbc.co.in for the detailed terms and conditions
 - By agreeing to avail the upgrade Option, the Cardholder shall be deemed to have accepted all the aforementioned terms and conditions of HSBC in totality