

Dear Customer,

The Government of India has widely publicized the Red, Orange and Green zones in the country. Resumption of normal banking services is now allowed in the Green Zone/s. Further, local authorities provide additional guidance for operations of branches under their jurisdiction.

In view of this, and as per the latest guidance received from national and state authorities, please find below an update on the timings and services offered by our branches in India.

City	Branch address	Services offered	Branch timing (working days)	
Kochi	Pulikkal Estate, M G Road Pallimukku,	Full banking services	Branches will remain closed on all Saturdays till further notice. All other days the operating time will be 10:00 a.m. to 2:00 p.m.	
Chennai	Rajalakshmi, No 5 & 7, Cathedral Road	Essential banking services only	10 a.m. to 4 p.m.	
Coimbatore	Srivari, Gokul Towers, 108 Race Course		10 a.m. to 4 p.m.	
Bangalore	HSBC, No - 7, M.G.Road Banglore, Karnataka – 560001		Essential banking services only	All branches in Karnataka will be closed on all Saturdays till 2 nd week of August 2020. All other days the operating time will be from 10:00 a.m. to 2:00 p.m.
	HSBC, No. 84, Gandhi Bazar Main Road, Basavanagudi, Bangalore - 560 004			
Kolkata	All Branches			Branches will remain closed on all Saturdays till further notice. All other days the operating time will be 10:00 a.m. to 2:00 p.m.
All other branches	Please refer to the branch locator on our website for our branch addresses			10 a.m. to 2 p.m.

The list of essential services is given below:

- 1) Cash Deposits and Withdrawals
- 2) Clearing of Cheques
- 3) Remittances
- 4) Government transactions

Please note that during this period, access to lockers in the operational branches will be available only on Mondays.

HSBC Personal Internet and Mobile Banking continue to be available 24x7 for your regular banking requirements. HSBC SimplyPay UPI app can be used for transfers and payments across your bank accounts and to merchants.

We thank you for your continued support and consideration in these challenging times. Stay Safe.

Yours sincerely,

The Hongkong & Shanghai Banking Corporation, India.