

**Today,
take charge as your card
might be at risk**



Dear Customer,

While you enjoy a world of privileges on your HSBC Debit and Credit Cards, adopting caution goes a long way into ensuring that this convenience does not fall victim to fraud.

Follow these easy steps to prevent any potential misuse of your card.

Tips to avoid card fraud

- Sign your debit/credit card soon after receiving it from HSBC
- Keep a list of your account number, debit/credit card and customer helpline number, in case of loss of the card
- Do not share your debit/credit card PIN and CVV number with anyone
- Use your card at secure and trusted websites
- Always check the transaction amount before signing the counterfoil. Check off the blank space to avoid fraudulent addition of charges
- It is important to update your contact details with HSBC, in case HSBC contacts you for any suspicious debit/credit card transactions
- Register for credit card online secure transaction Code through Verified by Visa (VbV) or MasterCard® SecureCode™
- Use your card at merchants that you know and can trust. Make sure that the card is swiped in your presence on the POS machine
- At an ATM, always check if the card accepting slot is clean and not fitted with any external device over it
- Whenever you are in doubt or suspect any activity, report it to HSBC contact centre

For more information on online security and good banking practices from HSBC,

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