



Terms and conditions for the Cleartrip vouchers

1. This offer is brought to you by The Hongkong and Shanghai Banking Corporation Limited, India ("HSBC"), in association with Cleartrip (India) Private Limited ("Cleartrip") and any participation in the said offer is voluntary.
2. This offer is applicable to new HSBC Credit Cardholders (Primary and Add-On customers), excluding Corporate Cardholders (hereinafter referred to as the "Cardholders") who apply for a Credit Card between 1 January 2019 and 30 June 2019 ("Offer Period") and have the card issued subsequently i.e. by 20 July 2019.
3. Credit Cardholders who have not repaid their minimum payment due within 30 days of their payment due date as mentioned on the credit card statement, will not be eligible for the offer.
4. Credit Cardholders with updated KYC details with the Bank are eligible for this offer.
5. Under this offer, all new HSBC Credit Cardholders (Primary and Add-On customers), excluding Corporate Cardholders (hereinafter referred to as the "Cardholders") will be provided 2 vouchers of ₹ 1,000 each through an SMS and/or email within 60 days of completing their first transaction on the HSBC Credit Card. The first transaction should be executed by 5 August 2019. The first transaction should be executed successfully and should not be cancelled or reversed subsequently.
6. Add-On Credit Cardholders will have separate offer eligibility. So, there will be a separate voucher eligibility on completing the first transaction on the primary card and a separate voucher eligibility on completing the first transaction on the Add-On card.
7. The two voucher codes received should be used within 60 days of receipt on the Cleartrip website i.e. www.cleartrip.com or Cleartrip mobile application to avail of an instant discount for purchase of round-trip domestic flights only. The residual amount of the booking should be made by using a valid HSBC Credit Card.
8. One voucher code can be used for one transaction only. Two voucher codes cannot be combined for a single transaction.
9. In case of full/partial cancellation the offer stands void and Cardholder will not be eligible for discount. If the Cardholder cancels round-trip domestic flight booking after the discount amount is applied, Cleartrip will deduct the discount amount from the net bill amount. Cancellation charges shall apply and the net amount will be refunded to the customer.
10. If the coupon code is not entered correctly, the transaction will not be eligible for the discount.
11. This offer cannot be clubbed with any other offer on Cleartrip.
12. This offer is valid only for bookings done by visiting website Cleartrip.com or downloading the Cleartrip mobile application available for iOS on the App Store and for Android on Google Play Store.
13. This offer can be availed of only if the full payment is made using an HSBC Credit Card. Transactions where payment (partial or full) is made using any other mode of payment (Cleartrip wallet, e-vouchers, 3rd party wallets, COD, Pay Pal, net banking payments or other bank cards) will not be eligible for the discount.
14. Prior to using the Cleartrip website and the mobile application, the Cardholder should read and understand the user agreement of the said website and the mobile application and proceed only if the Cardholder agrees to abide by the same. The Cardholder will be required to give personal information and other details online. The Cardholder should read and understand the privacy policy on the website and the mobile application, prior to providing any such information. Any disclosure of information made by the Cardholder towards availing of or fulfilment of the offer is at the sole discretion of the Cardholder and HSBC will not be responsible for the same.
15. The offer is subject to the terms and conditions of Cleartrip and the Cardholders are required to refer, read, understand, accept and agree to be bound by them prior to availing of the offer.
16. Cleartrip reserves the sole right to decide on whether a purchase transaction meets the eligibility criteria as listed above. All decisions in respect of the offer will be at the sole discretion of Cleartrip and the same shall be final, binding and non-contestable.
17. HSBC and Cleartrip reserve the right to add, alter, modify, change or vary all or any of these terms and conditions or to replace, wholly or in part, these offers by another offer, whether similar to this offer or not, or to withdraw it altogether at any point in time by providing appropriate notice. The offer may/may not be extended as mutually agreed by HSBC and Cleartrip.
18. HSBC does not make any warranties or representation about the quality, merchantability, suitability or availability of the services offered under above mentioned offers. Any dispute regarding these must be addressed in writing, by the Cardholder, directly to Cleartrip.

General terms and conditions

1. HSBC will not be liable for any direct or indirect loss or damage whatsoever that may be suffered, as a result of participating in this offer. The existence of any dispute shall not, by itself, constitute any claim against HSBC.
2. The usage of the credit cards is governed by the applicable terms and conditions. Please visit www.hsbc.co.in for the same.
3. This offer is valid only for resident Indian customers.
4. This offer is subject to force majeure events.
5. Tax liability, if any will be borne by the Cardholder.
6. Please note that basis Goods and Services Tax (GST) regulations and notified GST rates, Central GST and State/Union Territory GST or Inter-State GST, will be levied on the discounted price, as applicable.
7. Any dispute arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the courts in Mumbai only. The existence of a dispute, if any, shall not constitute any claim against HSBC
8. By participating in above mentioned offers, the Cardholder shall be deemed to have accepted all the terms and conditions in totality.

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